

Hunter River Sewage Collection and Treatment Utility

Connection and Disconnection Policies

November 2014

New Connections or Changes to Existing Sewer Service

- A. It is the responsibility of the Hunter River Sewage Collection and Treatment Utility to make available sewer service to the property line of property within the existing sewer service area.
- B. Anyone wishing to install a new connection or make changes to existing sewer service within the service area of the Hunter River Sewage Collection and Treatment Utility must complete the "Application for Sewer Service" form. Once the application is received, a \$25 inspection fee is paid and the work is inspected by the Utility, the connection may be hooked to the system.
- C. The connection must be inspected by the operator of the Utility, prior to the service to the property being buried. This inspection must be arranged through the Utility office.
- D. If these conditions are not met, the client will be required (at the cost of the customer) to dig up the service so it may be inspected or sewer service can be disconnected.
- E. Under Section 4.16 of the Island Regulatory and Appeals Commission Rules and Regulations for Municipal sewer utilities, the connection and or discharge of sump pumps into municipal sewer is prohibited.
- F. Any existing septic system or tank must be decommissioned.
- G. In the case of a new connection to the Hunter River Sewer Utility, once a property is connected to the main line of the Utility, billing will begin. Existing connections will continue to be billed.
- H. Any changes to connections to the Hunter River Sewer Collection and Treatment Utility must be approved by the Utility prior to work being completed.

Disconnections of Sewer Service

Any client wishing to disconnect from the Hunter River Sewage Collection and Treatment Utility should be aware that if there are plumbed facilities within the building (s) on the property, i.e. indoor/outdoor taps, toilets, water heaters, etc., payment of sewer fees will still be required, regardless of connection to the utility as per the *Water and Sewerage Act*.

- A. Any client wishing to disconnect from the Utility must complete the “Application to Disconnect Sewer Service” form. Once the proper form and the \$25 inspection fee is received, inspection will be scheduled.
- B. All plumbing (sinks, toilets, tubs, showers, taps, water heaters, etc.) **MUST** be removed from the premises wishing to disconnect from the system. The property must also be capped at the property line and inspected by the Utility operator. All of these conditions must be met before sewer fees can be suspended.
- C. Should the client wish to reconnect the property at a future date they must complete all requirements for reconnection as laid out by the Utility for new connections.